

PTO-1449		Application No. 09/656,812		Applicant(s) Russell P. Cowdrey, et al.	
Information Disclosure Citation in an Application		Docket Number 068307.0106		Group Art Unit	Filing Date September 7, 2000

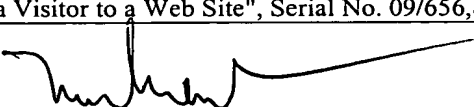
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U.S. PATENT DOCUMENTS						
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FOREIGN PATENT DOCUMENTS							
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NON-PATENT DOCUMENTS		
	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
G	Article entitled "WordPerfect Presentations 2.0" from Windows Magazine	May, 1994
H	Article entitled "QuickTutors 95 keeps users productive as they master Microsoft's upgrade", under First Look section of Infoworld Magazine, Volume 17, Issue 31	July 31, 1995
I	Developers Guide for QuickTutors 95 entitled "Where Do You Want To Go Today?, A Revolutionary Help and Training Product", developed by Usability Sciences Corporation.	Published before September 7, 1999
J	Developers Guide for QuickTutors 95 entitled "Why QuickTutors 95?, A Product Your Users Can't Afford To Be Without", developed by Usability Sciences Corporation.	Published before September 7, 1999
K	Developers Guide for QuickTutors 95 entitled "QuickTutors®, A Usability Sciences Product Offering", developed by Usability Sciences Corporation.	Published before September 7, 1999
L	Developers Guide for QuickTutors 95 entitled "QuickTutors 95 Development Kit", developed by Usability Sciences Corporation.	Published before September 7, 1999
M	Presentation regarding Web Wizard developed by Usability Sciences Corporation.	Published before September 7, 1999
N	Article entitled "Do cryptic sites equal lost opportunities?" dated April 28, 2000 from The Tech Insider, on Vividence.	May 1, 2000
O	Information on products from Vividence Corporation printed from web site www.Vividence.com .	September 8, 2000
P	Marketing materials from WordPerfect Presentations, Version 2.0	1993
Q	Patent Application entitled "Client-Side Application and Method for Monitoring Activities of a Visitor to a Web Site", Serial No. 09/656,812, pending (068307.0106).	Filed September 7, 2000

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068307.0106

PTO-1449		Application No. 09/656812		Applicant(s) Russell B. Cowdrey, et al.	
Information Disclosure Citation in an Application		Docket Number 068307.0106		Group Art Unit 2857	
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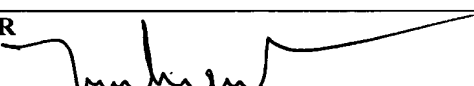
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NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
D	"Managing a COM Object's Lifetime," <i>Microsoft Corporation</i> , msn.microsoft.com at Internet, August 30, 2002, 2 pages.	August 2002
E	Sara Williams and Charlie Kindel, "The Component Object Model: A Technical Overview," <i>Microsoft Corporation</i> , msn.microsoft.com at Internet, October 1994, 16 pages.	October 1994
F	"Microsoft Component Services: Server Operating System, A Technical Overview," <i>Microsoft Corporation</i> , msn.microsoft.com at Internet, August 15, 1998, 7 pages.	August 15, 1998
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	Docket Number 068307.0106	Group Art Unit 2152	Filing Date September 7, 2000

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	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
R	U.S. Patent Application Serial No. 09/658,811, entitled <i>Method and System for Gathering Feedback from Visitors to a Network Site</i> , filed September 7, 2000, inventors Russell P. Cowdrey, et al, 40 pages of Specification, Claims and Abstract, and 17 sheets of drawings (Attorney's Docket 068307.0105)	09/07/2000
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